



Coronavirus Policy

Things I will do to keep you safe

- I will greet you warmly but without my usual hug or handshake.
- After distance greeting, I will put on a mask and a visor to carry out your treatment.
- I will have regular covid tests.
- Customer arrival times will be staggered to minimise close contact.
- Magazines will be temporarily unavailable.
- Drinks will be served in recyclable paper cups.
- Surfaces such as the door handles will be disinfected between clients.

The following are standard practice in beauty therapy but to reassure you

- I will wash my hands before and after every client and all equipment used will be sanitised or sterilised accordingly after use and fresh towels, couch covers will be changed between clients.

Coronavirus Training

- I have undertaken training to minimise the health risks, including wearing PPE, correct sanitisation and disinfection procedures.



As customers can I politely request:

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- You hang your own coat up.
- Wash or sanitise your hands-on arrival.
- Don't touch any retail items in reception, I will be happy to get things out of boxes and provide testers for you to try before you buy.
- Only if possible, go to the toilet before you leave home, for everyone's safety we are trying to reduce the volume of people using our facilities, as you know we only have one toilet that services multiple staff and all the customers across Warf Farm businesses.
- Please avoid arriving early, if the busy sign is on the door can I please ask that you wait outside my window until the last client leaves (hopefully this will not often be necessary due to staggered appointment times).
- Due to the nature of the beauty business it will not always be practical for you to wear a mask during your treatment but masks will be provided for you to wear during other services.
- You can pay using cash, card or Apple pay.
- Please re-arrange your appointment if you or anyone in your household has coronavirus or is experiencing symptoms.

If you have individual concerns that you would like to discuss please contact me.

Thank you for your patience and understanding

Amanda X